

## CASE MANAGEMENT

We set short and long term goals that are individualised and meaningful to the client, thus enabling them to reach their full potential and maximise their quality of life.

- Undertake Adult and Paediatric Case Management specialising in Acquired Brain Injuries (including cerebral palsy) and other complex problems such as spinal cord injury and amputations
- Our Case Managers are located across the geographic areas that we cover, with excellent networks and professional links within their area; this reducing travel times and means they understand the local services which are available to support you.
- Specialist Case Management report writing including Immediate Needs Assessments (INAs)
- We provide regular update reports and provide documentation in a timely manner to support the litigation process, liaising with solicitors and insurers as appropriate.
- Initial assessment, setting of client-led goals and regular evaluations of progress
- Identifying support needs and regular re-evaluation of these; recruitment, ongoing management and training of the support team.
- Identification, sourcing and coordination of rehabilitation from our network of highly skilled treating professionals
- Liaison with statutory services, private healthcare providers, education providers, workplace teams and other providers as needed

- Implementation and overview of rehabilitation programmes, including coordination of regular team reviews
- Guidance for clients and their families in relation to understanding and meeting their health and social care needs, including navigating the rehabilitation and litigation processes.