



Amy Crosby
Nurse Case Manager
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Base: Middlesbrough (North East & Yorkshire)



Professional Qualifications

National Diploma in Adult Nursing Studies 2014

Memberships

Nursing and Midwifery Council – 14E0571E
Case Management Society UK - 4401-A
British Association of Brain Injury Case Managers - 4192

Summary

I joined A Chance for Life Ltd as a Nurse Case Manager in April 2019. My core nursing background is within medical assessment of a range of acute and chronic complex illnesses, which required me to undertake accurate assessment of client needs and subsequent liaison with, and referral to, a range of professionals, ensuring optimum management of clients. Within my professional nursing career, I have also had experience nursing in a regional major trauma centre in both Neurosurgery and Spinal Injury, working within the multidisciplinary team to help survivors to rehabilitate from catastrophic injury.

I have a strong family link to traumatic brain injury which allows me to provide unique, valuable insight and support for both clients and their families. As a result of my personal experiences, I was drawn to volunteer with a local brain injury charity, where I have supported survivors of brain injury in the community for the last 3 years. I have been fortunate to gain extensive real-life experience of life with a brain injury, both in the immediate months after injury and when living life following this complex, life-changing injury.

I merge my personal and professional knowledge to provide a comprehensive and holistic approach to Case Management. I strive to achieve the best possible outcome for individuals, providing a personalised and proficient service to enable survivors to reach their goals.

Previous employment

2016- 2019 Registered Nurse at NHS Professionals.

Agency nursing role within an acute hospital setting within a regional major trauma centre. I provided support to nursing teams on both short and longer-term contracts. Each contract required me to provide nursing care in new, and often pressurised, healthcare settings. The ability to process information quickly and build a rapport with the multidisciplinary team within the nursing setting was an essential skill to providing effective and safe care. I was often employed to provide nursing leadership to teams who were working in difficult circumstances and I was valued for my ability to contribute to the team in a calm, friendly and efficient manner. Within this role I worked for extended periods within the acute spinal and acute neurosurgery settings, using online patient tracking platforms and arranging complex discharges into community settings. This area of nursing provided me with valuable insight into providing holistic care to the patient and families following often traumatic life changing events.

2014 – 2016 Registered Nurse at South Tees Hospital Trust.

I worked within the medical assessment unit, with a caseload of 8-10 patients daily. I was an active member of the multi-disciplinary team, working with a variety of healthcare professionals to achieve the best possible outcome for the patients within my care. I was always striving to provide the highest

standard of safe, effective care by utilising professional and clinical judgement. I assumed responsibility and accountability for assessing, implementing and evaluating patient care in order to meet their needs using a holistic approach. I was also responsible for supervising and delegating workload to junior staff members and providing training, support and guidance.

A key aspect to this role was to ensure safe and timely discharge into the appropriate setting and ensuring relevant assessments and care provisions were in place for the patient. The key to my success within this role was my ability to effectively communicate with patients, relatives, the multidisciplinary team and external agencies and to ensure the team were working together for the needs of the client.

I was a key team player but worked autonomously when required, prioritising tasks and adapting rapidly to changes within my environment, whilst continuing to provide high standards of client-centered care at all times.

Current Studies;

- Principles of Team Leading

Recently completed Training:

- CMSUK Introduction to Case Management
- Medication Administration
- Acquired Brain Injury training
- First Aid
- Moving & Handling
- BABICM Beyond the Beginnings

Continued Professional Development, courses completed in 2018/2019:

- Basic Life Support
- Clinical Observations
- Drug Administration for Registered Nurses
- Health and Safety
- Patient Moving & Handling
- Infection Control
- Food Hygiene
- Fire Safety
- Information Governance
- Protecting Information – Level 1
- Safeguarding Adults
- Safeguarding Children – Level 3
- Deprivation of Liberty Safeguards
- Mental Capacity Act
- Mental Health Observations
- Compassion and Dignity for All
- Approaching Quality and Diversity
- Dementia Awareness
- Disability Discrimination
- Age Discrimination
- Faith, Religion or Belief Discrimination
- Race Discrimination
- Sex Discrimination
- Sexual Orientation Discrimination